



Privacy Policy

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2023	21.3.2023	130-2023	March 2024	G White
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Privacy Policy

This website is run by Worplesdon Parish Council. The Council regards your privacy as important and complies with all Data Protection legislation.

We only process and hold information in order to provide public services. This notice explains how we use and share your information, which may be collected on a paper, via an online form, by telephone, email, by a member of our staff, or one of our partners.

We record personal information if you:

- Subscribe to or apply for services that require personal information.
- Report a fault and give your contact details for us to respond.
- Contact us and leave your details for us to respond.

Why we collect information

We collect and hold information about you, in order to:

- Deliver public services.
- Confirm your identity to provide some services.
- Contact you by post, email, or telephone.
- Understand your needs to provide the services that you request.
- Understand what we can do for you and inform you of other relevant services and benefits.
- Obtain your opinion about our services.
- Help us to build up a picture of how we are performing at delivering services.
- Prevent and detect fraud and corruption in the use of public funds.
- Allow us to undertake statutory functions efficiently and effectively.
- Make sure we meet our statutory obligations.

Our Right to Process Information

We are permitted to process information under GDPR Article 6 (1) (a) (b) and (e) when:

- Processing is with consent of the data subject, or
- Processing is necessary for compliance with a legal obligation, or
- Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

How we use your information

We will only use any personal information you send us for the purposes for which you provide it. We will only hold your information for as long as necessary. All employees who have access to your personal data and are associated with the handling of that data are obliged to respect the

confidentiality of your data. All your communications to us are protected against unauthorised access by third parties.

The Council tries to keep the information we have about you accurate and up to date. If, however, you find errors or inaccuracies in your data, we will erase, complete, or amend that information upon request. Our contact details are below.

We will process your information for the following purposes:

- For the service you requested, and to monitor and improve the Council's performance in responding to your request.
- To allow us to be able to communicate and provide services and benefits appropriate to your needs.
- To ensure that we meet our legal obligations.
- Where necessary for the law enforcement functions.
- To prevent and detect fraud or crime.
- To process relevant financial transactions including grants and payments for goods and services supplied to the Council.
- Where necessary to protect individuals from harm or injury.
- To allow the statistical analysis of data so we can plan the provision of services.

Information sharing

We may occasionally need to pass your information to other people and organisations that provide the service. These providers are obliged to keep your details securely, and use them only to fulfil your request. If we wish to pass your sensitive or confidential information onto a third party, we will only do so once we have obtained your consent, unless we are legally required to do so. We may disclose information to other partners where it is necessary, either to comply with a legal obligation, or where permitted, under the Data Protection Act.

Where we need to disclose sensitive or confidential information to other partners, we will do so only with your prior explicit consent or where we are legally required to. We may disclose information when necessary to prevent risk of harm to an individual.

Information Security

Worplesdon Parish Council ensures the security of personal data. We make sure that your information is protected from unauthorised access, loss, manipulation, falsification, destruction or unauthorised disclosure. This is done through appropriate technical measures and appropriate policies. We will only keep your data for the purpose it was collected for and only for as long as is necessary. After which it will be deleted.

Children

We will not process any data relating to a child (under 13) without the express parental/ guardian consent of the child concerned.

Use of Cookies

Cookies are sometimes used to improve the web site experience of a visitor to a web site. We may sometimes use cookies on this website to record aggregate statistical information about the visitors to our site and the use that our visitors make of the web site. When collected, this information is used by us to improve our website and further enhance the visitor experience and may be shared with advertisers. Please note that no personally identifiable information is recorded.

We may also use the cookies to gather information about your general internet use to further assist us in developing our web site. Where used, these cookies are downloaded to your computer automatically. This cookie file is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive and then stored there and transferred to us where appropriate to help us to improve our website and the service that we provide to you.

All computers have the ability to decline cookies. You can easily decline or remove cookies from your computer using the settings within the Internet Options section in your computer control panel.

Your Rights

Access to Information

You have the right to request access to the information we have about you. You can do this by contacting our Data Information Officer: clerk@worplesdon-pc.gov.uk

Information Correction

If you believe the information we have about you is incorrect, you may contact us so that we can update it and keep your data accurate. Please contact: clerk@worplesdon-pc.gov.uk

Information Deletion

If you wish Worplesdon Parish Council to delete the information about you please contact: clerk@worplesdon-pc.gov.uk

Right to Object

If you believe that your data is not being processed for the purpose it has been collected for, you may object. Please contact: clerk@worplesdon-pc.gov.uk

Rights Related to Automated Decision Making and Profiling

Worplesdon Parish Council does not use automated decision making or profiling of individual personal data.

To Summarise

In accordance with the law, we only collect a limited amount of information about you that is necessary for correspondence, information, and service provision. We do not use profiling, we do not sell your data, we do not pass your data to third parties without your consent. We:

- Do not use your data for purposes other than those specified.
- Make sure your data is stored securely.
- Delete all information deemed to be no longer necessary.

- Constantly review our Privacy Policies to keep it up to date in protecting your data.

Complaints

If you have a complaint regarding the way your personal data has been processed, you may make a complaint to Worplesdon Parish Council.

Data Controller

Officer: clerk@worplesdon-pc.gov.uk

Worplesdon Parish Council, Unit 2 Saxton, Parklands, Railton Road, Guildford, Surrey, GU2 9JX

Email: clerk@worplesdon-pc.gov.uk

Phone: 01483 300094

Monday - Friday 9am – 5pm

Information Commissioner's Office: casework@ico.org.uk Tel: 0303 123 1113

Email: <mailto:clerk@worplesdon-pc.gov.uk>

Review date: March 2027