### **Bogus callers**

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0345 404 05 06 or visit www.surrey.gov.uk/stopcoldcallers

#### **Buses**

If you use the bus, check with your bus operator to find out if there are any alterations to the service during these roadworks. You'll find all Surrey's operators and their websites listed here: www.surrevcc.gov.uk/busoperators

## Who is doing this work?

The council's contractor Murrill's will be carrying out these works on our behalf.

### Contact us

- www.surreycc.gov.uk/highways
- 0300 200 1003
- =" Contact Centre, Fairmount House, Bull Hill Leatherhead, Surrey KT22 7AH

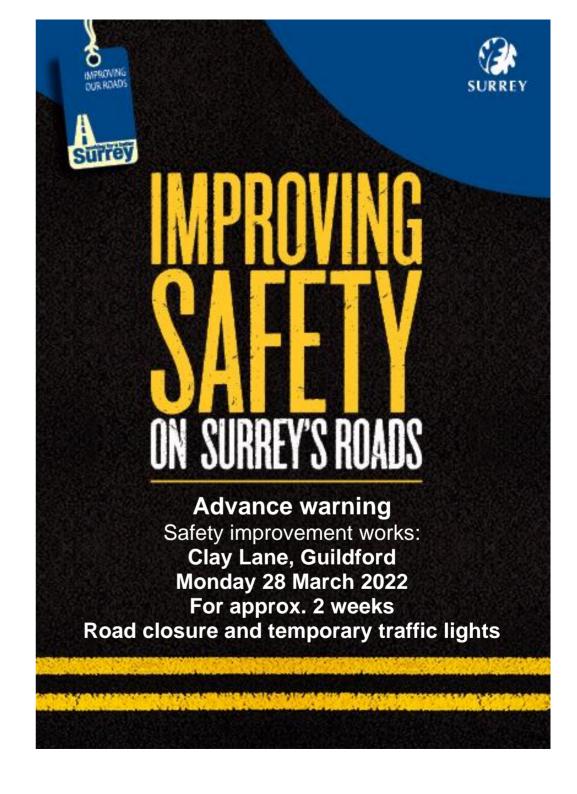
## **Customer feedback**



We'd appreciate your feedback on these works to help us continue to improve. Please scan the QR code to fill out the online survey.

Thank you in advance.

Has one of our signs been left behind? www.RemoveThisSign.com



## Start date: Monday 28 March 2022 Duration:

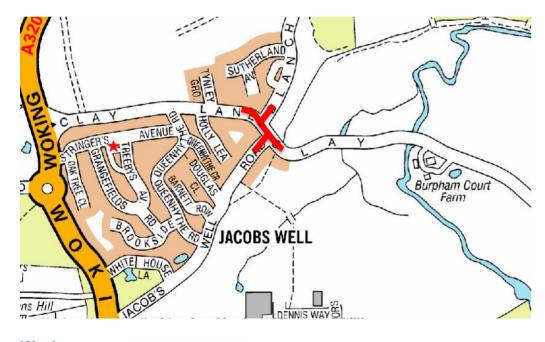
For approx. 2 weeks (inc Saturday)
28 March – 3 April: Temporary traffic lights;
7am – 7pm

4 - 11 April: Road closed; 7pm - 5am

Please look out for advance warning signs on site for any date changes or check <u>one.network</u> or @HighwaysSurrey on Twitter, @surreyhighway on Facebook and @surrey\_highways on Instagram

# What we are doing

We will be making road safety improvements which include installing new speed tables, lighting, signage and lining on Clay Lane, Guildford.



Works area:

## Information for residents and businesses

We will be working on Clay Lane and Blanchards Hill, Guildford from 28 March – 11 April

- 28 March 3 April: Temporary traffic lights; 7am 7pm
- 4 11 April: Road closed overnight; 7pm 5am

During the road closure we will make sure you can get to and from your house or business when it is safe to do so. Please talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

### Night works/Noise

Working overnight is necessary on traffic sensitive roads to reduce disruption during peak times. It also enables longer uninterrupted working before the closure has to be lifted for daytime traffic, and results in a shorter period of disruption. There will be some noise, but we will try to carry out the bulk of the noisiest works before 11pm.

## **Delays in work**

Our work is sometimes delayed by bad weather. We will keep you updated on any changes via the advance warning signs and on one.network

## **Updates**

If you would like to sign up for updates on these works, you can do so using the roadworks map at one.network and searching for your road.

### **Parking**

It is essential to keep the works area free from parked vehicles. Please park somewhere else otherwise your vehicle may be towed away to a nearby road.