Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0345 404 05 06 or visit www.surrey.gov.uk/stopcoldcallers

Noise

There will be some noise but we will try to keep this to a minimum.

Who is doing this work?

The council's contractor Kier will be carrying out these works on our behalf.

Contact us

Please keep this leaflet in a safe place so you can refer to it.

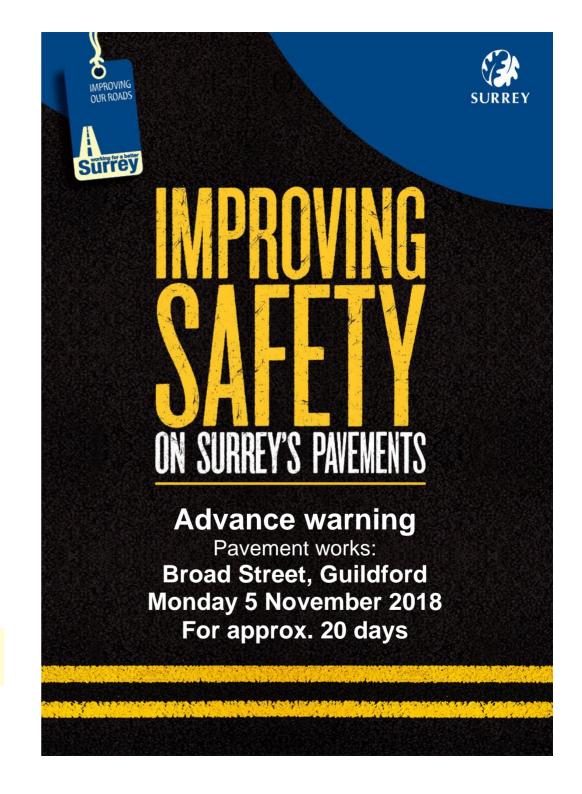
- www.surreycc.gov.uk/highways
- 9am to 5pm) 0300 200 1003 (Monday to Friday 9am to 5pm)
- Contact Centre, County Hall, Penrhyn Road, Kingston upon Thames, Surrey KT1 2DN

Customer feedback

Your feedback on how these works are carried out will help us to continue to improve. You can do this by filling out the enclosed freepost feedback form using reference number –582175.

We apologise for any delays this work causes and thank you for your cooperation and patience.

If one of our signs has been left behind, please help us by reporting it online at www.RemoveThisSign.com.



Start date:

Monday 5 November 2018

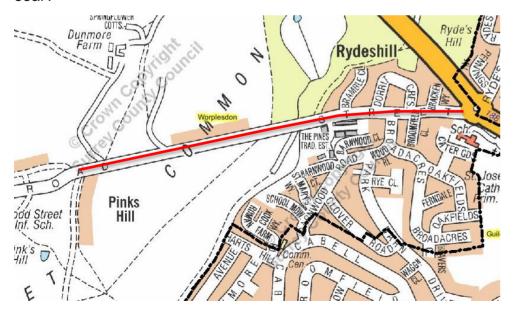
Duration:

For approx. 20 days Monday to Friday 9.30am – 3.30pm

Please look out for advance warning signs on site for any date changes or check www.roadworks.org and @GuildfordJC on Twitter

What we are doing.

To help seal and protect the pavement we will be spreading a thin waterproofing layer on the existing surface. This is known as a 'slurry seal'.



Pavement Closures: ———

Information for residents and businesses

Please take extra care during this time and ensure that you do not walk or drive on the wet surface. The wet sections of footway will be closed off until it has dried. Please ensure that you and your families' shoes are free from material before entering your home, as this can stick to them and mark your carpet or flooring.

The pavement will be sprayed to minimise weed growth with herbicide treatment prior to the start of our works. We are unable to use strong weed killer as this contaminates the soil and water table. If weeds grow through the new surface we will return to carry out an additional spray.

Pedestrian traffic management will be in place to cater for the closures. An alternative route will be provided.

We will make sure you can get to and from your house or business. Talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

Overgrown vegetation

If there are any tree branches, hedges or shrubs from your garden that are hanging or growing over the pavement, please cut them right back to expose the full width of the pavement surface before our works start.

Delays in work

Our work is sometimes delayed by bad weather. In order to keep you informed we will be regularly updating www.roadworks.org with the latest dates, as we have them. You can find these by searching for your road or calling the contact centre who will be able to look this up for you.

Parking

It is essential to keep the pavement free from parked vehicles. Please park somewhere else otherwise your vehicle may be towed away to a nearby road.